



837 PROFESSIONAL COMPANION GUIDE

This document is being provided for the purposes of 837 Professional testing. Any provider that wishes to submit claims via an 837 must follow this testing process prior to submission.

If you have already been certified by Alpha, you do NOT have to go through the testing process. Once the live system is up, please verify that your agency has been marked as “EDI Certified”. This can be seen in the Provider Base tile.

Please contact the Helpdesk at (919) 651-8500 to request information on additional 837 Testing and FTP Client setup instructions, and/or next steps. You may also submit this request via email to Alliance837Support@AllianceBHC.org.

This document is intended as a companion to the **National Electronic Data Interchange Transaction Set Implementation Guide, Health Care Claim: Professional, ASC X12N 837 (005010X222A1)**. It contains data clarifications authorized by Alliance Behavioral Healthcare. The clarifications include:

- Identifiers to use when a national standard has not been adopted [and]
- Parameters in the implementation guide that provide options.

The Implementation Guides may be found at the Washington Publishing Company’s website (<http://www.wpc-edi.com>), for current HIPAA transaction standards for the 837, Health Care Claim: Professional (ASC X12N, version **005010X222A1**).

Critical Additional Notes:

- **You are responsible for keeping track of your file names and contents.**

This document specifically does not address every data element, whether required or optional, nor every scenario nor situation that the National Implementation Guides address. It is vital that you, your software vendor, or claim service provider conform to the specifications as detailed in the National Electronic Data Interchange Transaction Set Implementation Guide, Health Care Claim: Professional. The purpose of this document is to assist you in the proper completion for submission to Alliance. Information provided in this guide is subject to change.

Acknowledgements

A 999 Acknowledgement report will be sent to the trading partner’s or provider’s DOWNLOAD area for retrieval. This report serves as the acknowledgement of the submission of a file. Typically, 999 Acknowledgement reports are available within moments of submission. **Please note that you are responsible for troubleshooting any errors that may be produced.**

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BEHAVIORAL HEALTHCARE

Page	Loop	Segment	Data Element	Comments
	Header	ISA	ISA03	use "00" – No Security Information Present.
			ISA05	use "ZZ" – Mutually Defined.
			ISA06	use the Provider Number assigned to you by Alliance. For testing purposes, please use any 5 digit number. Once live, this number will be the SFTP username you will receive.
			ISA07	use "ZZ" – Mutually Defined.
			ISA08	use "23071"
	Header	GS	GS02	use the 5 digit Submitter ID/Mailbox # issued by Alliance. This is the same value as provided in the ISA06.
			GS03	use "23071"
	1000A		NM108	use "46" - Electronic Transmitter Identification Number (ETIN) established by a trading partner agreement
			NM109	use the Provider Number assigned to you by Alliance. This is the same value as provided in the ISA06.
	1000B	NM1	NM103	use "ALLIANCE"
			NM109	use "23071"
	2000A	PRV	PRV01	use "BI" to indicate billing provider
			PRV02	use qualifier "PXC" – Health Care Provider Taxonomy Code. Note: not required for atypical providers.
			PRV03	Provider Taxonomy Codes, as maintained by the National Uniform Claim Committee, can be obtained from www.wpc-edi.com/hipaa . Submit the Provider Taxonomy that best fits provider type and specialty for the billing provider.
	2000B	SBR	SBR09	use "11" for State claims , use "MC" for Medicaid
	2010BA	NM1	NM102	use "1" to indicate the subscriber is a person.
			NM108	use "MI" -Member Identification Number Qualifier
			NM109	enter the member's identification number assigned by Alliance. Or the Medicaid ID for Medicaid Clients
	2010BB	NM1	NM108	use "PI"
			NM109	use "23071"
		REF	REF01	use "G2" to report Atypical provider data.
			REF02	Used by atypical providers to report Medicaid Provider number.
	2300	DTP		this segment used to report date of first treatment/date first seen. DTP*454*D8*20121001~
		PWK	PWK01	submit OZ – Support Data for Claim – only to be used in combination with PWK02 to indicate Medicare does not cover the service submitted Follow rules of implementation guide for other claim paperwork
			PWK02	submit "AA" – Available on Request at Provider Site – only to be used to indicate Medicare does not cover the service. NC DMA billing instructions for Medicare Overrides, or Medicare voucher indicating the service was not covered by Medicare must be kept on file at the provider's site. Follow rules of implementation guide for other claim paperwork

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Page	Loop	Segment	Data Element	Comments
	Not required		PWK06	provider 10-digit Control number Not required.
	Not required			
	Not required			
		CRC	CRC03	use to report EPSDT, Health Check, referral status
			CRC04	use to report EPSDT, Health Check, referral status
			CRC05	use to report EPSDT, Health Check, referral status
	2310A	NM		use to report Carolina Access primary care provider, local management entity, or a psychiatrist authorization information, as required by DMA policy.
	2310A	NM	NM103	When referring provider is a group or office, please provide name of organization as the provider last name or UNKNOWN
			NM109	For NC Medicaid this element is used to report the NPI of the Carolina ACCESS primary care provider, local management entity, or psychiatrist.
		REF		For NC Medicaid, used to report Carolina Access Override information when required.
			REF01	For NC Medicaid, use a value of "G2" – to report Carolina Access Override number.
			REF02	For NC Medicaid, use Carolina Access issued override number.
	2310B	REF	REF01	use "G2" to report Atypical provider data.
			REF02	use the NC Medicaid issued provider number.
	2320	AMT	AMT01	uses "D" – Payer Amount qualifier code in this AMT segment, no other qualifiers used in claims processing.
			AMT02	Enter the amount collected from private insurance.
	2400	SV1	SV101-01	use "HC" – HCFA HCPC Codes
	2410	LIN		this loop is required when submitting a drug related HCPCS procedure code.
			LIN03	enter the National Drug code in this field when applicable.
		CTP	CTP04	enter the numeric quantity in this field
			CTP05-1	enter the unit of measurement that corresponds to the value enter in the CTP04.
		REF	REF01	use "VY" for a link sequence number of the compound drug.
			REF02	only the first ten bytes of the reference number will be used.
	2420A		REF01	use "G2" - when billing for Atypical providers.
			REF02	used by atypical providers to report Medicaid issued provider number