

TBI WAIVER SERVICE LIST AND PROVIDER SPECIFICATIONS

SERVICE	PROVIDER TYPE	LICENSE AND CERTIFICATIONS	DEFINITION	PROVIDER QUALIFICATIONS (*Outside typical standards)	PROCUREMENT
<b>Cognitive Rehabilitation (CR) NEW SERVICE</b>	*Individual Practioner * Provider Agency	<b>Individual Practioner:</b> Licensure specific to discipline, NC G.S.122C <b>Provider Agency:</b> NC G.S.122C, as appropriate Staff must hold appropriate NC license	Cognitive Rehabilitation is an ono-on-one therapy, utilized for the development of cognitive (thinking) skills to improve functional abilities including but not limited to: <i>attention, memory, problem solving, and to help identify impaired thinking.</i>	Cognitive Rehabilitation (CR) must be provided by independent <b>Physicians, Neuropsychologists, Psychologists.</b> <b>Degree in behavioral science field or other appropriate field with appropriate licensure and/or certification for that particular field i.e Psychology, SW, Special Education, Speech-Language Pathology, Occupational Therapy or Counseling</b> PhD and Master's degree: must have <b>40</b> hours of training in brain injury and <b>one year</b> of experience working with persons with brain injury; Bachelor's degree : must have <b>40 hour</b> s of training in brain injury and <b>three years</b> of experience working in brain injury  <b>Can Be:</b> LPC, LCSW, Special Education Teachers, Occupational Therapists and Speech-Language Pathologists, licensed to practice in the State of North Carolina.	RFP-In or Out of Network with Experience
<b>Resource Facilitation- NEW SERVICE</b>	Provider Agencies	Provider Agency: National Accreditation	Resource Facilitation promotes the coordination of medical, behavioral, social and unpaid supports to address the beneficiary's needs. Resource Facilitation informs the planning process with the team and assists beneficiaries with assuring coordinated supports, including direct services. Specific functions include: <ul style="list-style-type: none"> <li>• Synthesizing existing assessments and determining needs and risks.</li> <li>• Coordinating with the medical, behavioral, social and unpaid supports along with the team and the Care</li> </ul> Coordination to determine the needed services/supports. <ul style="list-style-type: none"> <li>• Work with the beneficiary, the family (as</li> </ul>	No Unique Provider Specifications	RFP-In or Out of Network with Experience
<b>Adult Day Health</b>	*Adult Day Health Center	10A NCAC 06R and 10A NCAC 06S-Certified by NC Division of Aging in accordance with NC General Statute 10A, chapter 6, subchapters Q, R, and X.	This service is for beneficiaries who have TBI that need a structured day program of activities and services <b>with nursing supervision.</b> It is an organized program of service provided for four or more hours per day on a regularly scheduled basis, for one or more days per week, in an outpatient setting (10A NCAC 06S).	No Unique Provider Specifications- Other than this service must be provided in an Adult Day Health Center	RFP-In Network Only with Experience

Day Supports	*Provider Agencies *Adult Day Health *Adult Day Care Programs	*Adult *Adult Provider Agencies: NC G.S. 122 C-3 and NC Administrative Code Title 10A, subchapters 26B, 26C, 27C, 27D, 27E, and 27G. <i>*The organization must have achieved national accreditation</i> <b>Adult Day Health and Adult Day Program- all certification standards apply.</b>	Day Supports is a group, facility-based service that provides assistance to the individual with rehabilitation, retention, or modification of socialization and daily living skills and is one option for a meaningful day. Day Supports may include prevocational and vocational activities.	No Unique Provider Specifications <i>Adult Day Health and Adult Day Program- all certification standards apply.</i>	RFP-In Network Only with Experience
Residential Supports	*Unlicensed Supervised Living Facility *Supervised Living Facility C or F	<b>Unlicensed Supervised Living Facility:</b> Unlicensed Supervised Living Facilities may serve only one adult in accordance with State Rule at 10A NCAC 27 G.5601(b)(1)(2). <b>Supervised Living License F:</b> NC Administrative Code 10 A 27G.560; statutory authority: NC General Statute 143B-147 <b>Supervised Living Type C</b> 10 A NCAC 27G.5600, statutory authority: NC General Statute 143B-147	Around the Clock Service-Residential Supports Levels 1, 2, 3 provides individualized services and supports to enable a person to live successfully in a <b>Group Home</b> or <b>Alternate Family Living</b> setting of their choice and be an active participant in his/her community.	No new waiver beneficiaries will be admitted to a facility larger than 6 beds. <b>Enrolled to provide crisis services or has an arrangement with an enrolled crisis services provider</b> to respond to beneficiary crisis situations. The beneficiary may select any enrolled crisis services provider in lieu of this provider. *Supervised Living F must no more than 3 adults *Supervised Living facilities, type C, serve adults whose primary diagnosis is a developmental disability and may be licensed for 6 beds or less.	RFP-In Network Only with Experience
Respite	*Facility Based and In Home Respite Service Providers *Nursing Respite Providers *Private Respite Homes *Home Care Agencies	<b>Provider Agencies, facility based and in home services:</b> NC General Statute 122C <b>Nursing Respite</b> <b>Provider:</b> Licensed by the NC DHHS, Division of Health Services Regulation in accordance with NC General Statute 131E, Article 6, Part C and, as applicable <b>*Private Respite Homes:</b> Private home respite services serving individuals outside their private home are subject to licensure under NC G.S. 122C Article 2 when: more than two individuals are served concurrently or either one or two children, two adults, or any combination thereof, are served for a cumulative period of time exceeding 240 hours per calendar <b>*Home Care Agencies:</b> Licensed by the NC DHHS, Division of Health Services Regulation in accordance with NCGS 131E, Article 6, Part C, and North Carolina Administrative Code 10A, Chapter 13-J	Respite services provide periodic or scheduled support and relief to the primary caregiver(s) from the responsibility and stress of caring for the individual. This service may also be used to provide temporary relief to individuals who reside in Licensed and Unlicensed AFLs.	If providing Nursing Respite, must be a Licensed RN or Licensed LPN in North Carolina	RFP-In Network Only with Experience
Life Skills Training - NEW SERVICE	Provider Agencies	Provider Agency: National Accreditation	Participant Training. Life Skills Training provides rehabilitation and skill building to enable the beneficiary to acquire and maintain skills, which support more independence. Life Skills Training augments the family and natural supports of the beneficiary. It is anticipated that the presence of Life Skills Training will result in a gradual reduction in hours. <b>This service is distinctive from personal care by the presence of rehabilitation.</b>	<b>Enrolled to provide crisis services or has an arrangement with an enrolled crisis services provider</b> to respond to participant crisis situations. The participant may select any enrolled crisis services provider in lieu of this provider.	RFP-In Network Only with Experience

In Home Intensive Support -NEW SERVICE	Provider Agencies	Provider Agency: National Accreditation	Participant Training. <b>An ADD ON when Life Skills Training hours are not enough.</b> In- Home Intensive support is available to support beneficiaries in their private home, when the beneficiary needs extensive support and supervision. Rehabilitation, maintenance support and/or supervision are provided to assist with positioning, intensive medical needs, elopement and/or behaviors that would result in injury to self or other people. *requires prior authorization and must be approved by Alliance at minimum every 90 days	Enrolled to provide <u>crisis services</u> or has an arrangement with an enrolled crisis services provider to respond to participant crisis situations. The participant may select any enrolled crisis services provider in lieu of this provider.	RFP-In Network Only with Experience
Personal Care	*Personal Care Service Provider *Home Care Agency	<b>Personal Care Service Provider:</b> Approved as a provider in the PIHP provider network in accordance with requirements for services in NC General Statute 122-C. and National Accreditation <b>Home Care Agency:</b> Licensed by the NC DHHS Division of Health Service Regulation as a Home Care Agency in accordance with NC General Statute 131-E and NC Administrative Code 13J, chapter 13, subchapter J.	Personal Care Services under the waiver include support, supervision and engaging participation with eating, bathing, dressing, personal hygiene and other activities of daily living. Support and engaging the beneficiary describes the flexibility of activities that may encourage the beneficiary to <b>maintain skills</b> gained during habilitation while also providing supervision for independent	Enrolled to provide <u>crisis services</u> or has an arrangement with an enrolled crisis services provider to respond to participant crisis situations. The participant may select any enrolled crisis services provider in lieu of this provider.	RFP-In Network Only with Experience
Supported Employment	Supported Employment Provider Agencies	National Accreditation	Job Development, Ongoing Support Individual and Group. The intent of Initial Supported Employment is to assist individuals with developing skills to seek, obtain and maintain competitive employment or develop and operating a micro-enterprise	No Unique Provider Specifications	RFP-In Network Only with Experience
Community Networking	Provider Agencies	National accreditation	Participant Training. Community Networking services provide individualized day activities that support the beneficiary's definition of a meaningful day in an integrated community setting, with persons who are not disabled. Payment for attendance at classes and	No Unique Provider Specifications	RFP-In Network Only with Experience
Community Transition	*Agencies that Provides Resource Facilitation *Commerical Retail Business *Specialized Vendor Supplies	<b>Agencies that provide resource facilitation:</b> G.S. 122C, as applicable Credentialed as a provider in the PIHP provider network <b>Commercial Retail Business:</b> Applicable state/local business license <b>Specialized Vendor Supplies:</b> Meets applicable state and local regulations for type of service that the provider/supplier is providing as approved by PIHP	The purpose of Community Transition is to provide initial set-up expenses for adults to facilitate their transition from a Rehabilitation or Specialty Hospital), Psychiatric Hospital, skilled nursing facility or another licensed living arrangement (group home, alternative family living arrangement), or a family home / one person AFL to a living arrangement where the individual is directly responsible for his or her own living expenses. This service may be provided only in a private home or apartment with a lease in the individual's/legal guardian's/representative's	No Unique Provider Specifications	Vendor Process

Natural Supports Education	Provider Agencies	National accreditation	Caregiver Support. Natural Supports Education provides training to families and the beneficiary's natural support network. Provides education and training on rehabilitation and/or compensatory intervention/strategies, and provide education and training in the use of specialized equipment and supplies In addition to individualized natural support education, reimbursement will be made for enrollment fees and materials related to	Enrolled to provide crisis services or has an arrangement with an enrolled crisis services provider to respond to participant crisis situations. The participant may select any enrolled crisis services provider in lieu of this provider.	Vendor Process
Specialized Consultation	*Individual Practioner Provider Agency	* Individual Practioner: Licensure specific to discipline, NC G.S.122C Provider Agency: NC G.S.122C, as appropriate Staff must hold appropriate NC license	Specialized Consultation Services provide expertise, training and technical assistance in a specialty area (neuro/psychology, behavior intervention, speech therapy, therapeutic recreation, augmentative communication, assistive technology equipment, occupational therapy, physical therapy, nutrition, and other licensed professionals who possess experience with individuals with traumatic brain injury) to assist family members, support staff and other natural supports in assisting individuals with traumatic brain injury	NC G.S.122C, as appropriate -Staff must hold appropriate NC license for physical therapy, occupational therapy, speech therapy, psychology, behavioral analysis (licensure subject to psychology board implementation date) and nutrition; state certification for recreational therapy; board certified behavior analyst-MA; master's degree and expertise in augmentative communication; state certification in assistive technology. -Criminal background check presents no health or safety risk to beneficiary -Not listed in the North Carolina Health Care Abuse Registry -Qualified in the customized need of the beneficiaries as described in the Individual Support	OPEN the Network, No RFP
Crisis Supports Services	*Licensed Facility Provider Agencies *Provider Agency primary crisis response * Independent practioners	Licensed Facility Providers: North Carolina General Statute 122C. Must be licensed according to NC Administrative Code 10A 27G.5100 or have waiver of licensure granted by licensing agency Provider Agency Primary Crisis Response: National Accrediation Independent Practioner: Licensure specific to discipline, if applicable	Mental Health and Behavioral Services. Crisis Intervention Service. Crisis Supports promote prevention of crises as well as assistance in stabilizing the individual when a behavioral crisis occurs. Crisis Supports are an immediate intervention available 24 hours per day, 7 days per week, to support the individual.	Out of Home Crisis AND Crisis Consultation. Staff trained in Crisis Services Competencies is available to provide "first response" crisis services to individuals they support, in the event of a crisis. Staff providing Crisis Services, including first response activities, shall demonstrate strong clinical skills, professional qualifications, experience, and competency. Staff must meet all applicable competency requirements including crisis prevention, intervention and resolution techniques and trauma-informed care. Crisis Services staff must have access to a board-eligible or board certified psychiatrist OR psychiatric nurse practitioner with a minimum of one year of experience serving individuals with TBI and mental health needs OR a physician assistant with a minimum of one year of experience serving individuals with TBI and mental health needs. In addition, all Crisis Services staff must have access to a licensed practicing	RFP-In Network Only with Experience
Extended State Plan service: OT, PT, SLP	*PT/OT/SLP Provider Agencies *Individual Therapists	Staff must hold appropriate NC license for occupational therapy, Physical Therapy, or Speech and Language Therapy	Occupational Therapy: The goal of Occupational therapy is to assist individual with TBI achieve greater independence by regaining physical, perceptual, and cognitive skills through exercises and other related activities. Physical Therapy: Physical Therapy is a treatment approach that addresses the promotion of sensor motor function through enhancement of musculoskeletal status, neurobehavioral organization, perceptual and motor development,	Criminal background check presents no health or safety risk to beneficiary -Not listed in the North Carolina Health Care Abuse Registry -Qualified in the customized need of the beneficiaries as described in the Individual Support Plan	OPEN the Network, No RFP

Assistive Technology - Vendor	<p>*Commercial Retail Business          *Home Care Agency *Durable          Medical Care *Providers Alert          *Response Centers          *Specialized Vendors</p>	<p><b>Retail Business:</b> Applicable state/local business license  <b>Home Care Agencies:</b> Licensed by the NC DHHS, Division of Health Services Regulation, in accordance with NCGS 131E, Article 6,Part C</p>	<p>Assistive Technology, Equipment and Supplies are necessary for the proper functioning of items and systems, whether acquired commercially, modified, or customized, that are used to increase, maintain, or improve functional capabilities of individuals This service covers purchases, leasing, trial periods and shipping costs, and as necessary,repair/modification of equipment required to enable individuals to increase, maintain or improve their functional capacity to perform daily life tasks that would not</p>	VENDOR	Vendor Process
Home Modifications - Vendor	<p>*Commercial Retail Business          *Home Care Agency *Durable          Medical Care *Providers Alert          *Response Centers          *Specialized Vendors</p>	<p><b>Retail Business:</b> Applicable state/local business license  <b>Home Care Agencies:</b> Licensed by the NC DHHS, Division of Health Services Regulation, in accordance with NCGS 131E, Article 6,Part C</p>	<p>Home Modifications are physical modifications to a private residence that are necessary to ensure the health, welfare, and safety of the beneficiary or to enhance the beneficiary's level of independenceThis service covers purchases, leasing, trial periods and shipping costs, and as necessary,repair/modification of equipment required to enable individuals to increase, maintain or improve their functionalcapacity to</p>	VENDOR	Vendor Process
Vehicle Modifications -Vendor	<p>*Commercial Retail Business          *Home Care Agency *Durable          Medical Care *Providers Alert          *Response Centers          *Specialized Vendors</p>	<p><b>Retail Business:</b> Applicable state/local business license  <b>Home Care Agencies:</b> Licensed by the NC DHHS, Division of Health Services Regulation, in accordance with NCGS 131E, Article 6,Part C</p>	<p>Vehicle Modifications are devices, services or controls that enable individuals to increase their independence or physical safety by enabling their safe transport in and around the community. The installation, repair, maintenance, and training in the care and use of these items are included.This service covers purchases, leasing, trial periods and shipping costs, and as necessary,repair/modification of equipment required to enable individuals to increase, maintain or improve their functional capacity to</p>	VENDOR	Vendor Process
LOC Practioners - 2 for catchment area					